

Welcome to Celtic Holiday Parks

Touring, camping, log pods and static holidays located within stunning Pembrokeshire scenery

relax, unwind and enjoy





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Above picture features: Croft Country Park

Welcome to Celtic Holiday Parks

Relax... Unwind... and Enjoy...

A warm welcome to Celtic Holiday Parks, we hope that you will choose to spend your holiday at one of our award winning, family owned parks. We have three magnificent parks each in its own unique setting and atmosphere; choose from the tranquillity of a woodland countryside, breath taking cliff top scenery with outstanding sea views or the expanse of a sweeping valley and extensive grounds.

Croft Country Park

This is the very first park we ever bought and we have loved watching it grow. Set in the Pembrokeshire countryside it offers escape and relaxation from the busy world in which we live. The leisure and relaxation complex allow families and friends to spend that much needed time together.

Meadow House

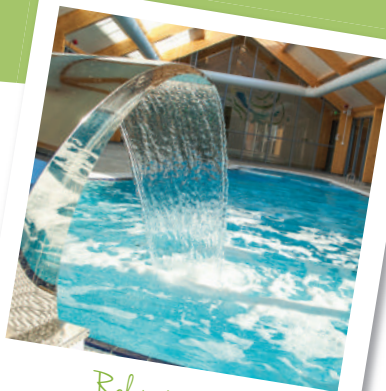
This park offers our customers a sea view spectacular. It is a favourite amongst many of our caravan and camping customers, with direct access to the coastal path, ice-creams in Amroth or a play on the beach at Saundersfoot are regularly enjoyed by visitors.

Noble Court

Our largest park in terms of size, Noble Court is in striking distance of the hustle and bustle of Narberth and yet allows you to enjoy the stillness of the valley in which it is nestled. New for 2014 were our log pods which have proved to be extremely popular, a chance to camp without a tent.



We are proud to have won the David Bellamy Gold award for yet another year!



Relaxation



Tranquillity



Enjoyment

Escape to Pembrokeshire...



Above picture features: Strumble Head,
Pembrokeshire Coast National Park

Pembrokeshire is the perfect holiday backdrop for relaxation or adventure...



Tenby



Manorbier Castle



Saundersfoot

Visiting the area...

Pembrokeshire is without doubt, a true gem of a holiday destination. For a start it boasts Britain's only coastal National Park featuring nearly 200 miles of soaring headlands, sheltered coves, sweeping sandy beaches and stunning scenery; all of which can be enjoyed on its own or whilst you walk the coastal pathway.

It has many outstanding blue flag beaches, castles, theme parks, boat trips, quaint villages and so much more. The picturesque and ever popular seaside resorts of Saundersfoot and Tenby are nearby both boasting fun filled beaches, memorable harbours, pubs, restaurants and ice cream parlours. In Tenby you can walk the narrow alleyways, explore the walled medieval town and enjoy the pastel-washed Georgian houses.

One thing Pembrokeshire has in abundance is amazing beaches where you can simply sit and relax, build sandcastles and play family cricket or even surf and paddleboard, the choice is yours.

For those of you who prefer culture, there are numerous Castles or Gardens. The ever popular Folly Farm Adventure Park & Zoo, Oakwood Theme Park, Heatherton World of Activities and Anna's Welsh Zoo are all favourites of our guests and all within a short drive from any of our parks.

Please visit Reception at any of our parks to collect a selection of brochures for all the places you can also visit in this beautiful area.

Stay in one of our luxury static caravans



Book your next holiday
during your stay and
receive 10% discount

Croft Country Park

Croft Country Park is the hidden gem in our portfolio, after significant investment, the facilities now boast a superb leisure and complex and dining experience.

Nestled in 14 acres of nature at its best, the park has 42 touring or camping pitches and a selection of static caravans for hire. With great beaches, walks and attractions all within a short

drive, Croft Country Park offers a secluded haven to enjoy all that Pembrokeshire has to offer.

Caravans and Camping



Sport

Facilities available at Croft Country Park include:

- Charlie's Restaurant & Bar
- Indoor heated hydroactive swimming pool
- Gym and fitness room*
- Simply Balance Spa*
- Amusement and games arcade
- Showers (free hot water), toilets, washing up area
- Children's play area
- Wi-Fi hot sports

Nearest shops – 5 miles (Narberth)

Beach – 5 miles

Local attractions include:- Folly

Farm Park & Zoo, Oakwood,

Heatherton, Dinosaur Park.

* Charges apply, induction for gym needed.

Go camping at Croft Country Park

Croft Country Park offers a great place for all those who enjoy touring and camping. We have created hedged bays which offer privacy and seclusion for all our guests. The pitches are situated around a great open expanse of field which allows children and adults to have fun playing games and sports with each other.



Fun

Charlie's Restaurant at Croft



Fabulous Restaurant

The brand new Charlie's restaurant (named after owner, Huw Pendleton's grandfather) is proving to be a very popular venue, where drinks can be enjoyed in the bar or on the large south facing terrace.

The menu offers many mouth-watering choices, with ingredients wherever possible sourced locally.

It has already hosted many happy celebrations of all ages for friends and



Charlie's
restaurant and bar

families alike and the team are all looking forward to meeting you!

Work out or relax at Croft

Whether you like to work out in the gym,
a class or the pool; Croft has the
answer...

Simply Balance at Croft is able to offer our holiday makers who are active, a state of the art gym so that you can keep on training or start training whilst you are on your holiday. If the gym is not for you then you may enjoy one of the many classes on offer such as pilates, aquafit or boot camp* (*subject to change)

Have you ever enjoyed swimming in a state of the art saltwater swimming pool?

If not then Croft Country Park allows you to try one out, a softer alternative to chlorine allows our regulars to swim without redness of eyes and itchiness to the skin.

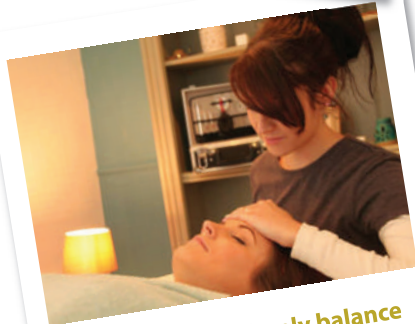
'Me' time at Simply Balance

Why not make take time out to catch up with your friends and loved ones by pampering yourself in our beauty suite. Depending on how much time you have you can indulge in anything from a full body massage to a file and polish.

And please note that this is definitely NOT a female only indulgence, many more men are coming to take time out of their hectic lives and relax for an hour or two.

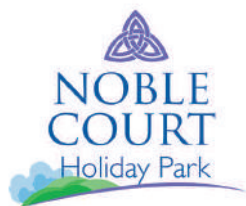


State of the art hydro-active
saltwater swimming pool

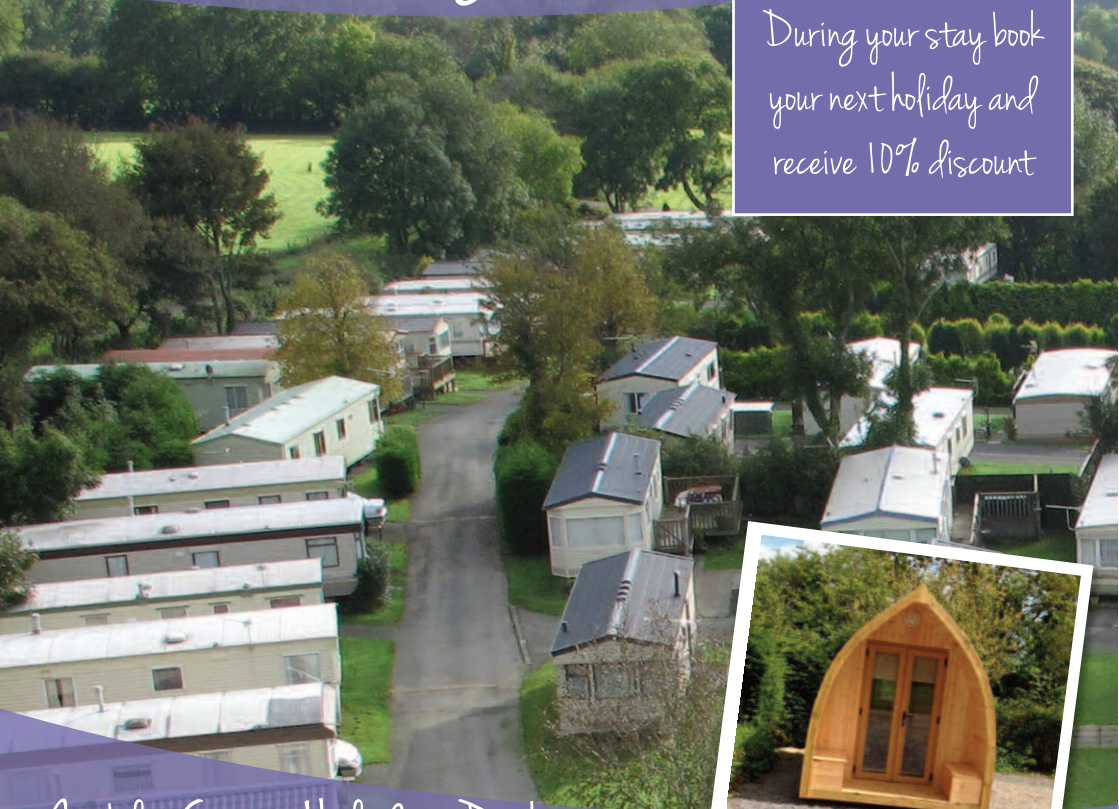


simply balance
CELTIC
Holiday Parks

Holiday in a static caravan or log Pod



During your stay book your next holiday and receive 10% discount



Noble Court Holiday Park

Noble Court is situated in the heart of the Pembrokeshire, close to all the major roads which means that nowhere is very far to drive to. Set in 40 acres of gentle, green rolling countryside, the park has 92

touring pitches, 5 log pods and static caravans to rent. Within easy walking distance of the vibrant village of Narberth; boutiques, galleries, restaurants and local shops are all readily available. With

so much land to roam and relax in Noble Court proves a popular destination with holiday makers looking to be near to all the main tourist areas but far enough away to be out of the main hustle and bustle.

Caravans and Camping



Go camping at Noble Court Holiday Park...

Noble offers a mix of camping pitches, we have grass terraces which are separated by conifer hedges and hard standing open spaces too. For those who would like to feel close to nature we have a great camping field which offers electric and non-electric pitches from here you can watch the stars and feel that you are miles away from anywhere. With so much room on the park to play, roam and explore the children love the freedom and won't want to leave

Facilities available at Noble Court Holiday Park include:

- Celtic Bar with pool table (open every Friday and Saturday evening and for longer periods during school holidays and Bank holidays)
- Outdoor heated swimming pool and splash pool (available Whitsun to end of August)
- Well stocked coarse fishing lake*
- Amusement and games arcade
- Showers (free hot water), toilets, washing up area
- Children's play area
- Reception open every day.
- Dog walk
- Wi-Fi hot spots

Nearest shops – Narberth 0.5 miles
Beach – 5 miles
Local attractions include:- Folly Farm Park & Zoo, Oakwood, Heatherton, Dinosaur Park.

**valid fishing permit available from Noble Court reception*



Fabulous play area for the kids



Outdoor Heated Swimming Pool

Stay in one of our luxury static caravans



During your stay book your next holiday and receive 10% discount

Meadow House

Meadow House sits rather majestically in 16 acres of finely landscaped grounds and boasts stunning cliff top sea views across Camarthen bay towards Caldey Island.

Located within the Pembrokeshire National

Park between Saundersfoot and Amroth it enjoys direct access to the coastal path, allowing you to be at the beach in less than 15 minutes. Meadow has static caravans to hire and 55 electric hook up pitches for tourers, tents and

motorhomes which is a mix of hard standing and grass pitches, plus additional grassed non electric pitches for campers.



Caravans and Camping



Go camping at Meadow House...

Meadow House is a great place to pitch your caravan or tent, we often have lots of families come to stay with us as they enjoy the fact that they are so close to the beach. Over the years many friendships have been made over tent pegs and awnings, which mean that a lot of our visitors come back year after year to catch up with each other and enjoy yet another holiday at Meadow House.

Facilities available at Meadow House include:

- Indoor heated swimming pool
- Simply Balance Gym and Fitness room*
- Newspapers, sweets and ice-cream
- Bar and panoramic terrace (entertainment on Saturday during high season)
- Amusement arcade
- Children's play area
- Showers (free hot water), toilets, washing up area
- Sunbed and collagen bed*
- Wi-fi hot spots

Nearest Shop – Amroth 2 miles

Coastal Path

Nearest beach – approx.

15 min walk


Local attractions include:-
Folly Farm & Zoo, Oakwood,
Heatherton, Dinosaur Park.

* Charges will apply, gym
induction needed.



Solva





Own your own

Do you want your holiday to just keep on going?

If you want to extend your holiday why not think about consider owning your own static caravan. With 3 parks to choose from let Celtic Holiday Parks help you escape from your day to day

life and enjoy all that Pembrokeshire has to offer. Be you a first time visitor with us or regular visitor you can't help to notice the stunning scenery and the relaxed pace of living which

Pembrokeshire provides. When you own you your own static it means that you can take advantage of our facilities and attractions, without worrying about the cost every time.

Your home away from home.....

We offer a varied range of caravans to suit all budgets and tastes and your guaranteed to feel at home once you set foot in to your new holiday home.

If holiday home ownership is something which you are considering, we would welcome the opportunity to show you our current stock of caravans. Let us know your budget and we will find you a location and holiday home to suit. You may even be surprised at just how affordable it really is.

Benefits of ownership *

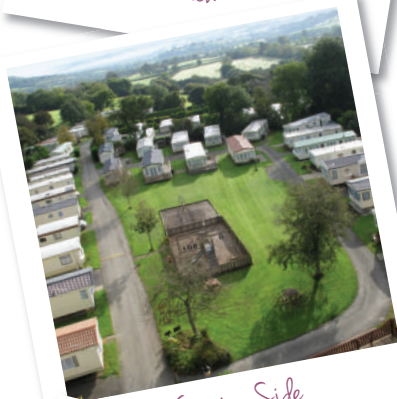
- Free swimming
- Free Gym membership
- Owner loyalty discounts
- Family Friendly
- Pets welcome
- A home away from home

*facilities do vary from park to park please check

To arrange to explore our three parks and see the range of holiday homes we have available please call 01834 812438 or pop in to reception and we will be able to help



Sea View



Country Side



Relaxation

Holiday Extras and useful information

How to book

Booking your holiday or short break with Celtic Holiday Parks couldn't be easier. Our friendly team is on hand seven days a week to answer any questions you might have and will be able to help you plan a holiday that is perfect for you.

Simply call 0800 1777 411 or go online to www.celticholidayparks.com

Arrival & Departure

Check in for rental statics and log pods is available from 3.00pm. If you arrive early you don't need to wait to start to enjoying your stay – you will have full use of all our activities and facilities from the moment you get here.

Accommodation must be vacated by 10am on departure day. Camping and Touring pitches will be available from 12 noon on the day of arrival. It must be vacated by 11am on departure day. Pitching of tents and siting of caravans is not permitted between 10.30pm and 8.30am. We do have parking facilities for tourers who arrive early.

Speed Limit

The speed limit through all the parks is 5 miles per hour, on foot, bike or in your car!

Group Bookings

Group bookings are allowed however to make sure you all are together we would recommend that you call our **reservation line on 0800 1777 411**

Holiday Extras

No need to worry about packing the kitchen sink, we can help with the extras and finer details to make it a stress free holiday.

High Chair	£12
Kettle Hire	£7
Breakfast Pack (Continental or cooked)	£20
Celebration Pack (champagne, chocolates and flowers)	£65
Family Grocery Pack (coffee, tea, bacon, milk, butter, bread and much more)	£55
BBQ pack (BBQ Coals, matches, sausages & burgers rolls and ketchup)	£25

Prices are per week, please pre-book



Terms & Conditions

The holiday contract

The following terms and conditions will apply to your booking. A contract between you and Celtic Holiday parks will come in to existence either (i) when we accept your booking and deposit payment by issuing written confirmation of your booking or (ii) if you have made a booking by telephone when we tell you on the telephone, or online over the internet that your booking is confirmed. The contract binds you and all members of your party. It is your responsibility to ensure that all members of your party accept the terms of the contract set out in these terms and conditions of booking. Failure to disclose all relevant information or comply with these terms may lead to termination of the contract and loss of the booking.

If you change your booking

After you have paid your deposit you may wish to change some element of the holiday, e.g type of accommodation we require to process your cancellation. Your cancellation must be notified to us in writing. The written notification should be sent to us by recorded delivery as your cancellation will not take effect until we receive written confirmation. If we do not receive written confirmation of your cancellation before your holiday has commenced no refund will be given. Our Cancellation Plan covers you for cancellation in event of you or any other member of your holiday party being unable to travel due to sickness, redundancy or jury service. Proof in the form of a doctor's certificate, employers or court notification will be required in writing by recorded delivery prior to your confirmed holiday start date.

If you are covered by our Cancellation Plan and comply with our cancellation plan procedures in the condition above, you will be entitled to a full refund of all monies paid subject to:

1. An administration charge of £50, unless your cancellation occurs within 48 hours of your holiday start date, in which case the refund will be limited to 30% of the total holiday cost.
2. If you have our Cancellation Plan on your booking and need to cancel your holiday for reasons other than stated above, you will incur our cancellation charges in line with the sliding scale shown below, which cover the costs and expenses we incur as a result of your cancellation
3. Payments made with vouchers or credit notes will not be refunded.

Number of days in advance of holiday start date, cancellation charges are payable:

Length of time

56 days or more
43 – 55 days
42 – 29 days
28 – 8 days
7 days or less

Cancellation Charge

Deposit and insurance premium(s)
30% of total holiday cost
50% of total holiday cost
90% of total holiday cost
100% of total holiday cost

Please note that the minimum charge is £50 per accommodation unit or pitch cancelled. Payments made by credit card will be repaid to the same credit card if the Cancellation Plan is taken out. In any event cancellation charges as illustrated above will be chargeable, it is recommended that you purchase a Cancellation Plan either from Celtic Holiday Parks or an alternative supplier of your choice.

If we make any major alterations to your booking

We try very hard to provide all facilities as advertised in our brochure. It may however be necessary to make some alterations in advance of your holiday. If such change is necessary, we will endeavour to advise you in writing as soon as possible, and give you the options in the section entitled 'Options' if we make a major change or cancel your booking see below.

If we change or cancel your booking

As an experienced and responsible operator our aim is to provide all the services and facilities as described in our brochure. Should it be necessary for us to make any major changes to your booking or in exceptional circumstances cancel your booking we will endeavour to advise you and provide you the following options:-



Terms & Conditions continued...

- a) A replacement holiday comparable or superior to the one booked
- b) A replacement holiday together with the difference in price between the holiday booked or
- c) A full refund

In addition to the above and provided it does not arise from circumstances beyond our control, we will also pay compensation for any provable loss.

Hot Tubs

Hot tubs may not be used after 21.30 and before 08.30 hrs.

Infectious diseases

Infectious or contagious diseases could easily be passed onto other guests whilst on holiday. You must inform the Duty Manager should you contract any such illness whilst on holiday, in order to protect our guests and team, anyone found to have such a condition may be confined or requested to leave the Park. Please note that in such circumstances we are unable to offer refunds, and we therefore recommend that you take out personal insurance.

Calculating your holiday cost

The price grid in the booking form shows the cost for the holiday date and accommodation chosen.

All other supplements

Supplements for pet's etc should be added to these costs. Please also note supplements such as Cancellation Plan must be added and are strongly recommended to give you peace of mind.

Holiday prices

The prices and charges in our brochures or in these booking terms and conditions are inclusive of VAT (where applicable). We guarantee once you have made your booking and paid a deposit we will not increase your holiday price unless you make a change to your booking, although we reserve the right to amend the VAT element of prices in the event of a change in the rate of VAT. Brochure prices are shown subject to change and may go up or down reflecting changes in demand and the market place environment. Please note, changes and errors occasionally occur. You must check the price of your chosen holiday at the time of booking.

Your holiday balance payment

Deposits are deducted from the full amount due. Bookings made within 4 weeks of the holiday start date must be paid in full. Full balance payment for your holiday is due no later than 4 weeks before the start date of your holiday. The balance due date will be shown on your holiday confirmation. Please note balance reminders will not be sent. Please keep your final confirmation safe as you must present this on arrival at your Holiday Park. If the balance is not received by the due date then your holiday will be treated as a cancellation.

Payment for your holiday and cancellation plan

Payment can be made in full or by deposit to secure your holiday booking. It is a recommendation that you either take out our Cancellation Plan which covers you and your holiday party if you cancel your holiday, or a plan giving comparable cover. Our Cancellation Plan costs £22 per full week, or £11 per short break, per accommodation unit or pitch booked. Any cancellation should be notified to us in writing.

Special and promotional offers

All offers are subject to availability at the time of booking, and to specific offer terms and conditions, and may be withdrawn at any time. These offers only apply to the promotional period stated and cannot normally be combined with any other offer.

Errors

Whilst every effort is made to avoid changes or errors, we are only human. Please check and/or query the details and price of your chosen holiday at the time of booking.

Availability of facilities

The price grids show the dates on which the park is open. Certain facilities may have age restrictions. Please check at the time of booking. To ensure our guests enjoyment in the Swimming pools, session bathing may occur. The operation of the parks is subject to legislation and the guidelines laid down by the Health & Safety Executive and Local Authorities and their codes of practice. We accordingly reserve the right to adjust our services in order to meet these standards. It is possible that in some circumstances accommodation or a facility may be temporarily withdrawn, due to maintenance, renovation, adverse weather conditions, changes in governmental legislation, or any other factor outside our control. We reserve the right to make such alterations in the above circumstances without prior notice, and are unable to accept liability for the loss of an advertised facility, or to pay compensation for any inconvenience caused. Should changes occur, we will advise of these changes where made



prior to booking, and will use reasonable endeavours to advise guests already booked of any changes made thereafter. Certain facilities are subject to additional cost. Parks with fishing as a facility require a rod licence, and additional charges where applicable.

Brochure accuracy

We take care to ensure that the details within the brochures are accurate at the time of going to press. Photographs are taken at our Parks and are intended for guidance only. Layout plans are for illustrative purposes only. **No party shall be allowed to reproduce any of the contents of this brochure (including photographs) or our websites without written permission from Celtic Holiday Parks, Celtic Holiday Cottages, Croft Holiday Park, or any other copyright owner.**

Use of your personal information

Data Protection Policy Statement

Celtic Holiday Parks Limited is notified (registered) as a data controller under the Data Protection Act 1998. The Data Protection Act puts obligations on users of personal information and lays down principals for its use. Information has to be processed fairly and lawfully. This means you are entitled to know how we intend to use any information you provide.

Celtic Holiday Parks limited will use the personal information that you provide to us to process your booking and provide your holiday.

If there are other members in your party, you must ensure that you inform them what information about them you are providing to us and what we will use it for. You may also choose to provide us with information about your health or the health of members in your party to enable us to assist you with any special needs. This information will only be used for the specific purpose(s) for which you provide it to us.

Celtic Holiday Parks Limited will also use your information for internal statistical, market research and records purposes. This information may be shared with other companies within the Celtic Holiday Parks Group. We also use your information to contact you about other holidays and services brought to you by Celtic Holiday Parks Limited. If you do not wish to receive such information please contact the Data Protection Department, Celtic Holiday Parks Limited, Croft Holiday Park, Reynalton, Kilgetty, Pembrokeshire, SA568 OPE.

Use of 'Cookies'

If our contact with you is via our website, we may use 'Cookies'. A cookie is a piece of text which asks permission to be placed on your computer's hard drive. Once you agree, your browser adds that text in a small file. A cookie helps analyse web traffic and logs when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor it's operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We may use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use the information for statistical analysis purposes and then data is removed from our system. Denial of traffic log cookies should not prevent you from using one of these sites.

If you have a comment

If you feel that you have any comments or complaints whilst on holiday, you should contact the Park's Reception during your stay so that we can try to resolve any problems as soon as possible. If at the end of your holiday, you feel that we have not dealt with your complaint satisfactorily, please write to Guest Relations, Celtic Holiday Parks, Croft Holiday Park, Reynalton, Kilgetty, Pembrokeshire SA68 OPE, within 28 days of returning from your holiday. Please write your Holiday reference number and include your daytime and evening telephone numbers. If you do not give us the opportunity to resolve the problem locally by reporting it to the Park, then we may not be able to deal positively with any complaint on your return. Any complaint must be submitted within 28 days to allow it to be investigated properly.

Any Questions?

We try to ensure that the brochure has all the information you need to book the right holiday for you. Should you have any queries or special requirements not covered here please ring reservations: **Croft 01834 860315 Noble Court 01834 861908 Meadow House 01834 812438** 9.00am- 5.00pm (answer phones are available to leave a message if lines are busy)

Celtic Holiday Parks Limited is registered in Wales No 04483897.

Registered Office: Croft Holiday Park, Reynalton, Kilgetty, Pembrokeshire, SA68 OPE.



Start creating memories today

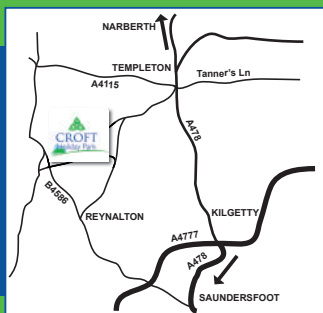
Our parks are specifically selected for their unique locations and we ensure the holiday experience and facilities you'll find there are superb too! That's why generation of families and couples of all ages have returned to holiday on our parks year after year... and why we welcome so many new friends each year too.

And remember, as each of our parks has a different atmosphere, you might have to stay at all three to decide which one is the best for you!

Croft Country Park

Reynalton,
Kilgetty,
Pembrokeshire,
SA68 0PE

Tel: 01834 860315



Meadow House

Summerhill,
Amroth,
Pembrokeshire,
SA67 8NS

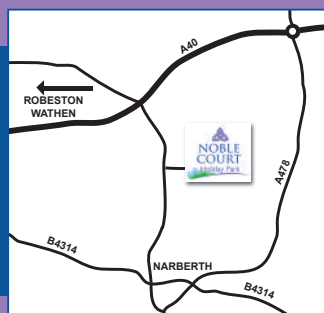
Tel: 01834 812438



Noble Court

Redstone Road,
Narberth,
Pembrokeshire,
SA67 7ES

Tel: 01834 861908



tranquil
woodland
haven

stunning
seaside
setting

relaxing
countryside
retreat

Find your perfect holiday destination...

Call 0800 1777 411 email holidays@celticholidayparks.com

or visit www.celticholidayparks.com

